



Online/Mobile Banking Upgrade

July 6, 2017

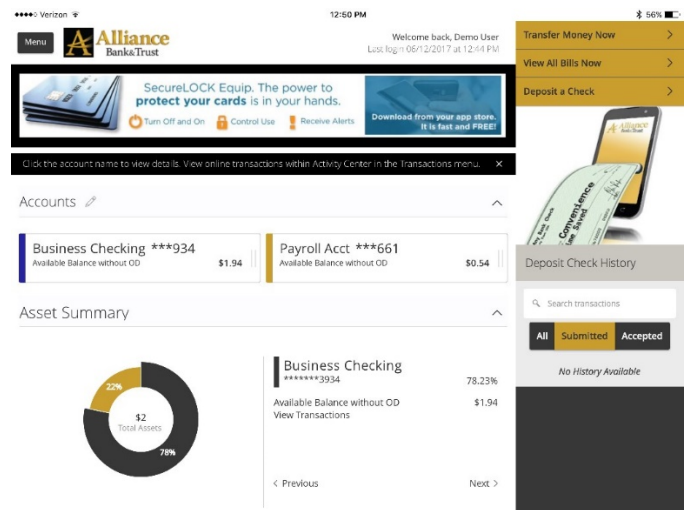
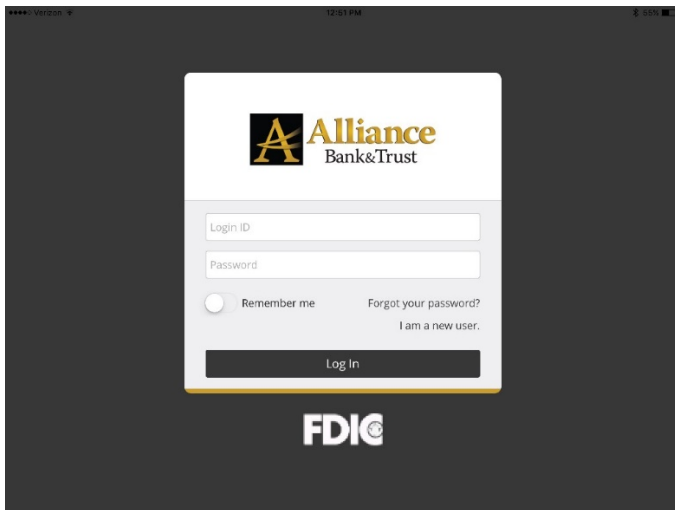
We at Alliance Bank are always seeking ways to enable our customers' business. That's why we are very excited to announce a major upgrade to our Online and Mobile Banking platforms. More than just an updated look and feel, we are adding additional features and functionality, especially to our mobile apps. You will be able to more easily navigate the screens and switch from one type of device to another without having to experience a change in how you use them. Plus, if your mobile device is equipped you can now use *touch authentication* to log on. We think you are going to like it!

On the morning of Thursday, July 6, Online & Mobile Banking will be unavailable beginning at 7 am EDT and will remain unavailable for much of that morning. At the conclusion of this maintenance window, when you logon to the Bank's website (<https://www.alliancebanknc.com>) on your computer you'll see a new look—something like this:

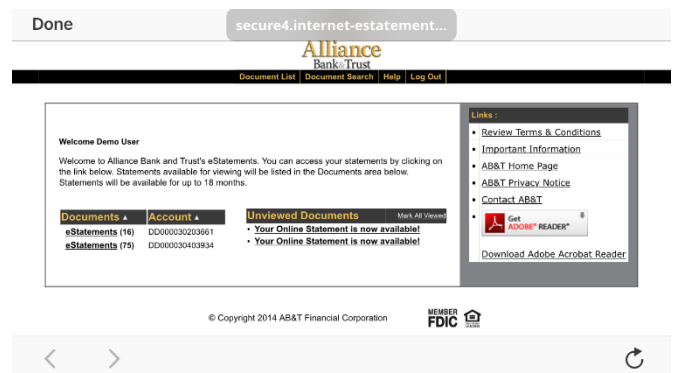
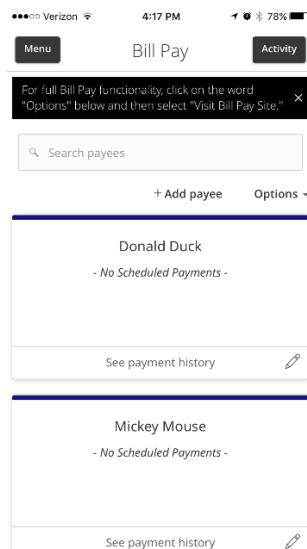
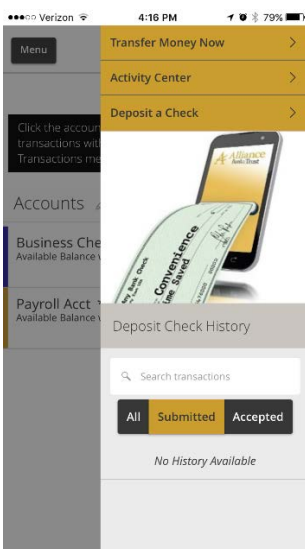
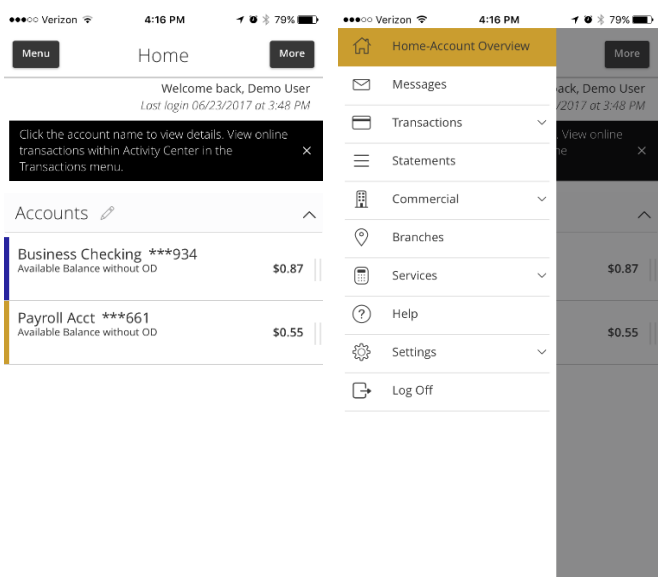
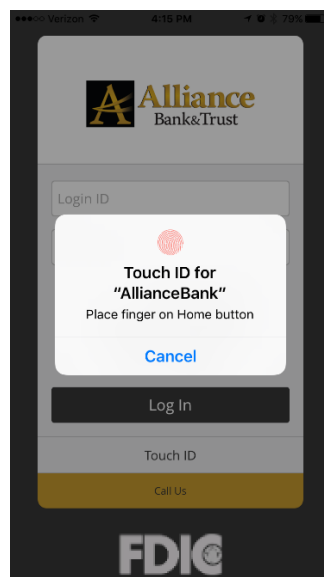
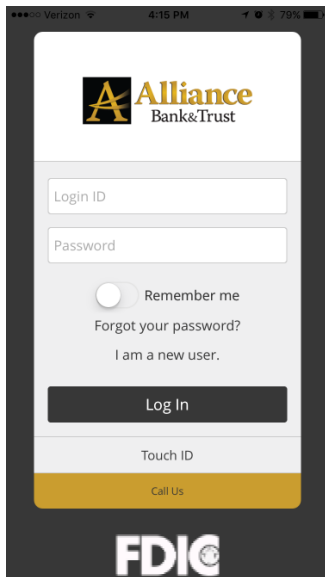
The screenshot displays the Alliance Bank & Trust online banking interface. At the top left is the logo, and at the top right, it says "Welcome back, Demo User" with the last login time "06/22/2017 at 2:44 PM". Below the header is a navigation menu with options like Home-Account Overview, Messages, Transactions, Statements, Commercial, Branches, Services, Help, Settings, and Log Off. A central banner advertises "SecureLOCK Equip. The power to protect your cards is in your hands." Below this, the "Accounts" section shows two accounts: "Business Checking ***934" with an available balance of \$0.87 and "Payroll Acct ***661" with an available balance of \$0.55. The "Asset Summary" section features a donut chart showing a total of \$1 in assets, with 39% in one category and 61% in another. To the right, there are sections for "Transfer Money Now", "Activity Center", and "Deposit Check History", which currently shows "No History Available".

If you are a mobile banking user (smartphone or tablet), after the maintenance window you won't have to download a new app. Just go to your app store and update your Alliance Bank app. After you update the app you will be able to experience our new look and feel. One of the first things you will notice is how well it matches the look and feel of our Online Banking screens. The next thing you will notice might be how you can do almost everything in the mobile app that you can do on a computer—including enroll for and view e-statements.

Here are a couple screen shots of the iPad app:



And a few from the iPhone app:



***** **IMPORTANT** *****

To ensure you're able to make the most of our new Online Banking site/app please make sure your computer/device is up-to-date.

Personal Computer requirements:

- Minimum of 1-Ghz processor and 1 GB of RAM
- Windows Vista SP2 or SP3, 7, 8.1, or 10
- Browser: Internet Explorer 11, Edge, Chrome (v.37 or later) or Mozilla Firefox (v.33 or later)
(note: IE9 & 10 will work for some features, but not all)

Mac Computer requirements:

- OS X
- Browser: Safari 9, Chrome (v.37 or later) or Mozilla Firefox (v.33 or later)

Apple iPad or iPhone: iOS 8 or later

Android device: version 4.0.3 or later